

THE DRUMSHEDS

Thank you for purchasing a ticket to **The Drumsheds**. We are dedicated to being inclusive and accessible, giving world class experiences to everyone.

If you would you like to register to use of any of following accessible facilities:

- **Personal Assistant Ticket**
- **Viewing Platform**
- **Accessible Parking**
- **Accessible Toilets**

First, purchase a ticket for the show you want to attend and then complete the Access Request Form from the list of links below. With your application you will need to supply some supporting evidence with your request. (Please read the form for details of suggested documents). Once you have submitted your form we will get back to you within one week to let you know if it has been approved.

[Link Here - The Drumsheds London Summers Series Access Request Form - \(Above & Beyond, Andunadeep, Fisher, Carl Cox Invites, Pendulum\)](#)

[Link Here - Defected Weekender - Access Request Form](#)

Please note that submission of the form alone does not automatically guarantee eligibility for use of the accessible facilities. If you have any queries about eligibility, please contact us prior to purchasing your ticket at **access@thedrumshedslondon.co.uk**

You can also book your standard tickets on the phone by calling Kaboodal on **0161 768 6341**.

PERSONAL ASSISTANT TICKETS

We offer complimentary tickets for support workers / personal assistants to help facilitate your attendance at our venue. To book, please fill out the correct form from the links below.

PARKING

Limited accessible parking is available for guests with special requirements. If you require this, please email with your vehicle registration number. Please note parking can only be booked in advance via the specific access request form from the links below.

SITE ACCESS

The outdoor area at The Drumsheds is made up of loose gravel with some areas of grass, which may be difficult to traverse. For this reason, we will be installing a number of pathways between key areas to enable access for wheelchair users and those with other access requirements.

VIEWING PLATFORM

There will be a viewing platform in front of the main stage exclusively for the use of attendees with access requirements. Venue staff or security will be on hand to assist, and to ensure only valid attendees are able to access the platform.

TOILETS

We have accessible toilets located at all major toilet blocks, and by the main stage viewing platform. These will be available to use with radar keys, please feel free to use your own or ask to rent one from the access team on the day.

MEDICAL REQUIREMENTS

We have an on-site Medical & Welfare tent with full medical team.

If you have any concerns regarding being allowed entry with any medicines and / or medical equipment, please get in touch with us in advance.

VISITORS WHO ARE DEAF OR HARD HEARING

There will be an induction hearing loop positioned at the box office

VISITORS WHO ARE BLIND OR VISION-IMPAIRED

Large print menus will be available at food traders and bar locations.

ASSISTANT DOGS

We allow guide dogs and assistant dogs at the venue, please email us in advance so we are able to advise the procedure to follow if you require assistance at an event.

STROBE LIGHTING

Performances at the Drumsheds will use strobe lighting, lasers and other pyrotechnic effects. If you have any concerns, please get in touch.

Please note: The disabled access facilities are for our customers with permanent disabilities – people with recent injuries and short term conditions etc do not qualify.

We hope to be of great help to you and aim to make your experience as enjoyable as possible. If there is anything we have not mentioned above please do not hesitate to get in contact with us via access@thedrumshedslondon.co.uk